CERTIFICATE



The Certification & Inspection Body EQA HELLAS S.A. certifies that

IDATOR S.A.

HEADQUARTERS: 38^A, GLAFKOU Str., P.C. 263 32, PATRA, ACHAIA, GREECE
BRANCH I: 14th km. ATHINON - LAMIAS, P.C. 145 64,
KIFISIA, ATTICA, GREECE
BRANCH II: 15, ERMOU Str., P.C. 145 64, KIFISIA, ATTICA,
GREECE

has established and applies a Quality Management System which is in conformance with:

ELOT EN ISO 9001:2015

(Quality Management System)

with the scope:

SALES, DEVELOPMENT, MANUFACTURING, RENTAL, INSTALLATION, OPERATION, MAINTENANCE & SERVICE OF PUMPS, PUMPING SETS, FIREFIGHTING SETS, MIXERS, AERATION SYSTEMS, MONITORING, CONTROL PANELS, CONTROL UNITS, TELEMETRY & OTHER WATER & WASTEWATER MANAGEMENT & TREATMENT EQUIPMENT & RELEVANT INFORMATION SYSTEMS. SALES, INSTALLATION, OPERATION & MAINTENANCE OF WATER METERS, INSTRUMENTS FOR MEASURING & ANALYZING QUANTITATIVE & QUALITATIVE PARAMETERS OF DRINKING WATER & WASTEWATER



Certificate Number: QMS 2623A/24

Date of Reissue/ Certification Decision: 11 November 2024

Expiry Date: 01 March 2027

Date of Certification/ Certification Decision:01 March 2024

Initial Certification Date: 03 March 2018

FOR THE COMPANY CHARALAMPOS GALATSANOS

EQA HELLAS S.A. Nr. G.E.MI: 027021340000

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This Certificate of Conformity, replaces the certificate with number QMS 2623/24 which was reissued due to scope extension. This Certificate of Conformity is valid subject to the required annual surveillance audits - 1st surveillance within 12 months from the initial certification decision date and 2nd surveillance within 24 months from the initial certification decision date - and it is subject to the applicable accreditation and EQA HELLAS S.A. rules and regulations.

F05-06.5, Version 1.0, 05/08/2021







Quality Policy

Primary goal of our company's policy is to channel products and services of a consistently high level of quality to the market.

Our goals are that:

- All of our products meet the requirements of our customers, by implementing national and international standards.
- All of our products are manufactured in accordance with the national and international technical standards.
- The customers' needs are satisfied to the maximum degree from the very first time that they come into contact with IDATOR SA, and also every other time, at the lowest possible cost.
- The company's position in the market is continuously improved, as well as its overall results.

In order to achieve the hereinabove, IDATOR SA has defined and implements a Quality Management System, which includes all the critical aspects of the company's operations that may affect the quality of the products and services produced by the company.

The Quality Management System is monitored, maintained and improved through inspection, evaluation and review programs. It is designed to give weight to prevention, without however underestimating corrective action mechanisms when the System is found to be non-compliant with the requirements.

The attainment of the goals is achieved by:

- Continuously analysing the needs and expectations of all stakeholders.
- Continuously analysing the strengths and weaknesses of the company.
- Continuously assessing the potential threats and opportunities that arise in the field of the company's activity.
- Employing suitably trained personnel.
- Creating auxiliary functions.
- Providing the necessary material resources and means.
- Creating the necessary ethical incentives.
- Continuously providing information and awareness on Technical matters and Quality Assurance matters.

All the hereinabove guarantee compliance with the requirements for quality and direction in accordance with the ISO 9001:2015 standard.

This Policy has been notified to all the human resources of IDATOR SA and is available to the interested parties. It is reviewed at regular intervals and is revised where necessary, in order to keep pace with developments.

On behalf of the Management

Georgios Efstratiadis

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